



Iowa Department of Human Services

Terry E. Branstad
Governor

Kim Reynolds
Lt. Governor

Charles M. Palmer
Director

Date: 4/23/14

Janet Randall
121 Oak St
Roland, IA 50236

Complaint Description: The Department received a complaint concerning improper supervision, leaving two children for a short period of time with an unapproved substitute.

Rule Basis: Findings considered in accordance to Rule(s) 110.5(9)d "if absence is planned, care is provided by a DHS-approved substitute."

Findings: Unannounced spot check conducted on 4/21/14. Per lengthy visit with the provider, she admits she did leave two of the children with her 14 year old son for a short period of time on the day in question so she could attend a doctor's appointment. Janet reports this arrangement was made in an attempt to help the mother of the two children as she couldn't get off work in time to pick the children up before Janet had to leave the home. Janet indicates the mother of the children was in approval of this arrangement. (There is some disagreement between the mother and Janet in regards to the above described arrangement and any agreement of the arrangement.)

The involved family no longer comes to Janet for childcare.

I explained to Janet that regardless of what the parent may have agreed to, she cannot knowingly leave any children with a non-DHS approved substitute. Additionally, her son was not old enough nor did he have the proper trainings required to be a DHS approved substitute. (Full policy reviewed.)

Resolution: Per spot check and interview with Janet Randall, she was out of compliance with policy regarding supervision and use of substitutes during the reported incident. Full policy review conducted. This appears to be an isolated incident though will monitor through future spot checks.

Please contact me if you have any further questions.

Sincerely,

Earl Crow
Child Development Home Compliance Checks
DHS, Story County
(515) 268-7106